SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

1)	NAME OF THE ORGANIZATION / DEPTT.	Sindh Bank Ltd
2)	PROVINCIAL / LOCAL GOVT./ OTHER	Scheduled Bank
3)	TITLE OF CONTRACT	Supply & Installation of Security Alarm Guardless Branches
4)	TENDER NUMBER	SNDB/COK/ADMIN/TD/1395/2024
5)	BRIEF DESCRIPTION OF CONTRACT	Supply & Installation of Security Alarm Guardless Branches
6)	FORUM THAT APPROVED THE SCHEME	Competent Authority
7)	TENDER ESTIMATED VALUE	Rs.12,000,000/-
8)	ENGINEER'S ESTIMATE (For civil works only)	1 Year
9)	ESTIMATED COMPLETION PERIOD (AS P	ER CONTRACT)
10)	TENDER OPENED ON (DATE & TIME)	22.08.2024 at 1100 Hrs.
11)	NUMBER OF TENDER DOCUMENTS SOLI (Attach list of buyers)	D 1
12)	NUMBER OF BIDS RECEIVED	
13)	NUMBER OF BIDDERS PRESENT AT THE	TIME OF OPENING OF BIDS
14)	BID EVALUATION REPORT (Enclose a copy)	12.09.2024
15)	NAME AND ADDRESS OF THE SUCCESSI	FUL BIDDER M/s. Fearless (Pvt.) Ltd # 213, Fland
		Rs.7,748,800/- SI HATZIA
16)	CONTRACT AWARD PRICE	SI HIRZH
17)	RANKING OF SUCCESSFUL BIDDER IN E (i.e. 1 st , 2 nd , 3 rd EVALUATION BID).	21.30
18	METHOD OF PROCUREMENT USED : - (T	Tick one)
	a) SINGLE STAGE – ONE ENVELOP	E PROCEDURE Domestic/ Local
	b) SINGLE STAGE – TWO ENVELOR	PE PROCEDURE
	c) TWO STAGE BIDDING PROCEDU	JRE
	d) TWO STAGE – TWO ENVELOPE I	BIDDING PROCEDURE
	DIFACE OBECIEV IE ANN OTHER	R METHOD OF PROCUREMENT WAS ADOPTED i.e.
	EMERGENCY, DIRECT CONTRACTION	

		С	ompetent Authority
19) APPROV	YING AUTHORITY FOR AWARD OF CONTR.	ACT_	
20) WHETH	ER THE PROCUREMENT WAS INCLUDED I	N ANN	UAL PROCUREMENT PLAN? Yes No
21) ADVERT	TISEMENT :		
,	SPPRA Website (If yes, give date and SPPRA Identification No.)	Yes	T00531-24-0002. 06.08.2024
		No	
	News Papers (If yes, give names of newspapers and dates)	Yes	Express Tribune, Daily Express & Jeejal 06.08.2024
		No	
22) NATURI	E OF CONTRACT		Domestic/ Local
WAS IN	ER QUALIFICATION CRITERIA CLUDED IN BIDDING / TENDER DOCUMEN nclose a copy)	ITS?	Yes No
WAS IN	ER BID EVALUATION CRITERIA CLUDED IN BIDDING / TENDER DOCUMEN nclose a copy)	ITS?	Yes V No
25) WHETH METHO	ER APPROVAL OF COMPETENT AUTHORI D OTHER THAN OPEN COMPETITIVE BIDD	IY WA DING?	AS OBTAINED FOR USING A Yes No
26) WAS BI	D SECURITY OBTAINED FROM ALL THE B	IDDEF	Yes V No
	IER THE SUCCESSFUL BID WAS LOWEST E EST EVALUATED BID (in case of Consultancie		ATED Yes V No
28) WHETH COMPL	IER THE SUCCESSFUL BIDDER WAS TECHI IANT?	NICAL	LY Yes V No
29) WHETH THE TIM	IER NAMES OF THE BIDDERS AND THEIR ME OF OPENING OF BIDS?	QUO	Yes No No
CONTR		BIDD	DERS BEFORE THE AWARD OF
(Attach	copy of the bid evaluation report)		Yes V No

31) ANY COMPLAINTS RECEIVED (If yes, result thereof)	Yes	
	No	No
32) ANY DEVIATION FROM SPECIFICATIONS GIVE	EN IN THE T	ENDER NOTICE / DOCUMENTS
(If yes, give details)	Yes	
	No	No
33) WAS THE EXTENSION MADE IN RESPONSE TIL (If yes, give reasons)	ME? Yes	
	No	No
34) DEVIATION FROM QUALIFICATION CRITERIA		
(If yes, give detailed reasons.)	Yes	
	No	No
35) WAS IT ASSURED BY THE PROCURING AGE BLACK LISTED?	ENCY THAT	THE SELECTED FIRM IS NOT Yes No
36) WAS A VISIT MADE BY ANY OFFICER/OFFIC SUPPLIER'S PREMISES IN CONNECTION WITH BE ASCERTAINED REGARDING FINANCING O	H THE PROC	UREMENT? IF SO, DETAILS TO
(If yes, enclose a copy)		Yes No
37) WERE PROPER SAFEGUARDS PROVIDED ON THE CONTRACT (BANK GUARANTEE ETC.)?	N MOBILIZA	TION ADVANCE PAYMENT IN Yes No
38) SPECIAL CONDITIONS, IF ANY (If yes, give Brief Description)	Yes	
//2/	No	No
Signature & Official Stamp of Authorized Officer ARSHAD ABBAS SOOMRO ARSHAD ABBAS SOOMRO Head of Administration & Security Head of Administration Division	14/1017	24
OFFICE USE ONLY Head of Administration Division Administration Division Division Administration Division Division Administration Division Divi		
OTTICE ODE OTTE		

<u>SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi</u> Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print Save Reset

3 SCOPE OF WORK

Sindh Bank Limited (SNDB) requires Supply & Installation of Security Alarm System at Sindh Bank Ltd Branches for night Guardless 50 Branches & above and or need basis in country wide regions. For night guardless 50 branches will be selected & finalized by the Sindh Bank Ltd from the attached list of branches as annexure" H ". Sindh bank Ltd has the full discretion to install the guardless equipment among attached list of branches on need basis and / or case to case basis in country wide regions. If the quantity decrease for installation of security alarm system for night guard less branches the bidder will not demand and claim any amount.

For Equipment / Specifications to be supplied / installed (Refer Financial Proposal). If the Company Own Response Force enhances then it will be accordingly informed to the Sindh Bank Limited (SNDB) for addition of existing branches in this agreement.

- The bidder will provide own response in the guardless branches.
- Police response in the guard less branches will not be acceptable.
- If the bidder who win the tender and is already providing services of Security Alarm System
 / Burglar Alarm System in Sindh Bank Ltd and the same bidder will not charge / claim any
 annual or quarterly monitoring charges.
- If the bidder who win the tender but they are not providing the services of Security Alarm System / Burglar Alarm System in Sindh Bank Ltd and in this case the Sindh Bank will pay annual or quarterly monitoring charges to them and the bidder will take all responsibility of existing security alarm system / burglar alarm system installed in the branches and the existing vendor will be discontinued after signing of new agreement with the winning bidder for guard less branches.
- Certificate to be attached that the branches asked to be guardless are under company's own response force, as any branch mapped to be covered by police response force is not acceptable.
- Status of Own Response of each branch should be mentioned in the attached list of branches as annexure "H"

Contract agreement is extendable upto 2 years on mutual understanding and on the same terms, conditions and after completion of 1st year the 10% increase in parts rates for 2nd year & 3rd year only.

ASSIGNMENT OF COVERAGE

A) Layers of Security

Security Alarm should secured branch through 6 Layers of Security:

Layer-1

Secure Branch Perimeter through Contacts

- i) Windows
- ii) Ventilators
- iii) Main Entrance Door
- iv) ATM Room Inside Door
- v) Emergency Exit
- vi) ATM Machine-Door/Cash Tray

2. Layer-2

Secure Branch Premises through Pet Immune Motion Detectors

- i) Main Branch Hall
- ii) Inside area of the branch near ATM Room
- iii) Inside area of the branch near Emergency Exit
- iv) Outside area of Vault Room
- v) Outside area of Locker Room

3. Layer-3

Secure Door of Vault & Locker through Contacts

4. Laver-4

Secure inside area of Vault & Locker through Motion Detector

5. Layer-5

Secured Security Alarm Panel through Tamper Switch & Lock

6. Layer-6

Integration of Smoke Detector with Security Alarm System

7. Layer-7

ATM Secured through Security Alarm Device

B. Night Guard less Branch:

- a. Arming/Disarming SMS Notification
 - BM/BOM should receive a SMS Alert upon the arming or disarming of Security Alarm System
 - ii. Security Alarm System Arming/Disarming Report
 - iii. Security Alarm System Provider Company should intimate Sindh Bank authority through a Report which should be submitted at 21:00 hours on daily basis about the Arming/Disarming Status of Alarm Systems installed at Sindh Bank Night Guardless branches

C. Night Guardless Branch:

- a. SOP upon receiving Alarm Signals in the Alarm Company Monitoring Station from Night Guardless Branches.
- b.Alarm Company dispatch their response force immediately in case of receiving of alarm's signals from Sindh Bank Night Guardless Branches and simultaneously do contact with the branch staff / bank's control room on designated telephone lines/cell numbers of branch/BM/BOMS/Bank's Control Room to inform for receiving alarm's signals from the branch. In case of ALL OK report we complete action and call back response otherwise in

case of no contact/doubts/delay, Alarm Company immediately inform Concern Police Station/Madadgar 15 Helpline.

<u>Siren Arrangement.</u> It should be installed as to be activated after deactivation on close of business hours.

NOTE:

- If the company qualifies the eligibility criteria than it will be required to produce the equipment along with all
 relevant brochures at the date/time /location as intimated by the bank for necessary inspection/verification
 of the above specifications by Technical Committee. Firms qualifying this inspection stage will only be called
 upon to participate in next step of financial bidding.
- Qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in
 respect of quality of the equipment within the warranty period, the company will be liable to address it at his
 own cost, non-compliance of the same will result into initiation of a case against the company for noncommitment
- 3. All terms & conditions of the Contract Agreement (Annexure "G") are part of tender document.
- The tender will stand cancelled if any of the given condition of the tender is not met in strictly as per the requisite of the tender document.



SNDB/COK/ADMIN/TD/1395/2024 Dated: October 14, 2024

M/s. Fearless (Pvt.) Ltd, Plot #23, Street NS 1, RCCI Industrial Estate. DHA Phase V. Islamabad

Subject: Contract Award-Supply & Installation Security Alarm System for Guardless
Branches

Dear Sir,

The management of Sindh Bank Limited is pleased to award the subject contract to M/s. Fearless (Pvt.) Ltd, in accordance with terms and conditions mentioned in our tender dated 06/08/2024.

Please acknowledge.

Sincerely,

For & behalf of Sindh Bank Limited,

Arshad Abbas Soomro

Head of Administration Division & Chief Security Officer

WEB

FEARLESS (PVT) LTD.

Comprehensive Security Solutions

An ISO 9001 - 2015 Certified Company



INTEGRITY PACT

Contract Number: 1395

Dated: 14/10/24

Contract Value: Rs. 7,748,800

Contract Title: Supply & INSTALLATION OF DEWATH ALAN STORE

Declaration of Fees, Commissions and Brokerage etc. Payable by the Suppliers of Services Pursuant To Rule 89 Sindh Public Procurement Rules Act, 2010

<u>M/s. Fearless (Pvt.) Ltd</u> hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (Gos) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (Gos) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. Fearless (Pvt.) Ltd represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos, except that which has been expressly declared pursuant hereto.

M/s. Fearless (Pvt.) Ltd certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Gos and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. M/s. Fearless (Pvt.) Ltd accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to Gos under any law, contract or other instrument, be voidable at the option of Gos.

Notwithstanding any rights and remedies exercised by Gos in this regard, M/s. Fearless (Pvt.) Ltd agrees to indemnify Gos for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Gos in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by , as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos.

For and On Behalf of

Fearless Pvt.) Limited

Signature:

Name:

Zubair Usman

For and On Behalf Of

Sindh Bank Limited

Signature:

Name:

Lahore Office: Opp. H.No.196, Ist Floor; Sector-A, Askari-XI, Bedian Road, Lahore. Ph:+92(42)37162925-28 Fax:+92(42)37162927

Head Office:

Plot # 23, Street NS 1, RCCI Industrial Estate, Adjacent to DHA Phase V, Islamabad. Ph: +92(51)4499356, 4499147

Fax: +92(51)4499465

#313, Floor III, Business Avenue, Sharah-e-Faisal, Karachi. UAN: 111 030 030

info@fearless.com.pk | URL: www.fearless.com.pk | UAN: 111 030 030, 03 111 030 030

Fax:+92(21)34370015

Karachi Office:



	Bid	Evaluation Report					
	Supply & Installation of Security Alarm System for Night Guardless Branches						
1	Name of Procuring Agency	Sindh Bank Limited					
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1395/2024					
3	Tender Description	Supply & Installation of Security Alarm System for Night Guardless Branch					
4	Method of Procurement	Single Stage One Envelope Bidding Procedure					
5	Tender Published & SPPRA S. No.	T00531-24-0002. Express Tribune (English), Daily Express (Urdu), Jeejal (Sindhi) (06/08/2024)					
6	Total Bid Documents Sold	01					
7	Total Bids Received	01					
8	Technical / Financial Bid Opening Date & Time	22/08/2024 at 1100 Hrs.					
9	No. of bids qualified	01					
10	Bid(s) Rejected / Disqualified	00					

Details on the above as given below:

S. No	Qualified / Disqualified in Name of Firm or Technical / Bidder Eligibility Inspection/ Mandatory		Cost offered by the Bidder (50 Branches)	Ranking in terms of cost	Comparison with Estimated cost (Rs.12,000,000/-)	Reasons for acceptance/ rejection	Remarks	
ALEXANDER AND	1	2	3	4	5	6	7	
1.	M/s. Fearless (Pvt) Ltd	Qualified	Rs.7,748,800/- (Per Branch Cost Rs.154,976 x 50 Branches)	Only Bidder	Rs.4,251,200/- Below the estimated cost	Only Bidder as Most Advantageous Bid Accepted- Award of Contract	Rule 48 has been complied with	

Accordingly, going by the Technical/Financial Evaluation criteria laid down in the tender document, M/s.Fearless (Pvt) Ltd is the most advantageou bid i.e.Rs.7,748,800/- and their bid is also below the estimated cost, hence recommended for award of contract for Supply & Installation of Security Alarm System for Night Guardless Branches to countrywide branches of Sindh Bank Limited.

Members Signature- Procurement Committee

Dilshad Hussain Khan Chief Financial Officer

Arshad Abbas Soomro Head of Administration

Syed Muhammad Aqeel Chief Manager, IDBL Karachi



TENDER No: SNDB/ADMIN/TD/1395/2024

Dated: 04-09-2024

<u>Supply & Installation of Security Alarm System for Night Guardless Branches</u> Certificate in Compliance of Rule 48 of SPPRA

This is to certify that as only one bid was received against the tender, so Rule 48 has been complied with detail as follows:

S.No	Estimated Cost.	Current Tender Price
01	Rs.12,000,000/-	Rs.7,748,800/-

Member Procurement Committee

Head of Finance Division

Head of Admin Division

Member of IDBL

Comparision of Cost for Supply & Installation of Security Alarm System for Night Guardless Branches

				ESTIMAT	ED COST			FEARLESS (PVT) LTD	
S.No.	Description	Approximate Quantity Required Per Branch	Rate Per Unit Per Branch	Amount	Total Nos. of Branches	Grand Total of Branches	Rate Per Unit	Amount	Total Nos. of Branches	Grand Total of Branches
1	PIR - Passive Infrared Detector	5	3,000	15,000	50	750,000	3,000	15,000	50	750,00
2	Door Contact Roller Shutter	2	2,450	4,900	50	245,000	2,450	4,900	50	245,00
3	Electronic Siren	1	1,500	1,500	SO	75,000	1,500	1,500	50	75,00
4	Cable 5 Pair in meter	200	230	46,000	50	2,300,000	230	46,000	50	2,300,00
5	Cable 2 Pair in meter	200	160	32,000	50	1,600,000	160	32,000	50	1,600,0
6	PVC Channel 1" in feet	350	Included in serial no.4	Included in serial no.4	50		Included in serial	Included in serial	50	
7	PVC Channel 3/4" in feet	350	Included in serial no.5	Included in serial no.5	50		Included in serial no.5	included in serial no.5	50	
8	Viberation Sensor	4	1,500	6,000	50	300,000	1,500	6,000	50	300,0
9	Magnetic Contact	6	650	3,900	50	195,000	650	3,900	50	195,0
10	Installation Charges	1	8,000	8,000	50	400,000	8,000	8,000	50	400,0
11	Monthly Guard Patrolling	1	8,000	8,000	50	400,000	8,000	8,000	50	400,0
12	Annual Monitoring Charges	1	29,676	29,676	50	1,483,800	29,676	29,676	50	1,483,
	Total Co	ost Per Branch	1	154,976		7,748,800		154,976		7,748,

SIGNATURE MEMBERS PC-ADMIN
Head - Fin Div.

Head - Admin Div..

Member-IDBL.



FINANCIAL PROPOSAL

(Supply & Installation of Security Alarm System for Night Guardless Branches)

PRICE SCHEDULE (Applicable for the year 2024-25)

Name of Bidder: M/S. FEARLESS (PVT.) LTD

S. #	Description	Approximate Quantity Required Per Branch	Rate/Unit with Taxes	Amount in Rs with taxes
1	PIR – Passive Infrared Detector	5	3,000	15,000
2	Door Contact Roller Shutter	2	2,450	4,900
3	Electronic Siren	1	1,500	1,500
0	Telephone Cable 5 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting	200 meter	230	46,000
5	Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting	200 meter	160	32,000
6	PVC Channel 1" in feet	350 meter	Already included in Serial #: 4	
7	PVC Channel 3/4" in feet	350 metet	Already included in Serial #: 5	
8	Vibration Sensor	4	1,500	6,000
9	Magnetic Contact (Surface/Flush)	6	650	3,900
10	Monthly Guard Patrolling	Per Month Per Branch	8,000	8,000
1	Installation Charges	One Job	8,000	8,000
12	*Annual monitoring	One Job (Optional)	29,676	29,676
	Total Amount Per Branch			154,976
	Grand Total (154976*50)			7,748,800



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Head - Fin Div.	
Head - Admin Div	\W/
Member-IDBL	V
Date:	

Note:

- 1. Important. This tender is specific to those companies who are already providing Security Alarm System to the Sindh Bank Branches, so no additional monitoring charges will be paid to successful bidder for response services on account of guardless monitoring charges.
- 2. Delivery Period. Supply & installation of equipment will be completed within 30 days after
- 2. award of contract. If the item is not provided/installed after 30 days issuance of award of contract or purchase order, a fine of Rs.5,000/- per day / per branch will be deducted from the billing. In case of failure to supply & installation equipment at site after 50 days the tender will stand cancelled.
- 3. In case of over writing/cutting/use of Blanco is found in the Financial Bid document, the bid will be taken as null & void however if the figures are readable and are also duly signed only then, bid will be accepted.
- 4. The cost must include all applicable taxes, stamp duty (as applicable under Stamp Act 1989) duly stamped on the contract agreement, installation, commissioning, transportation and labour charges.
- 5. No advance payment for the supply of equipment will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
- 6. Calculation of bid security 5% of the *(Grand Total Amount x 50 Branches) will be submitted with the tender document as bid security in shape of Pay Order/Demand Draft /Bank Guarantee in favour of Sindh Bank Ltd.
- 7. Most Advantageous Bid is going to be the criteria for award of contract rather than considering the lowest bid offered, encompassing the lowest whole sum cost which the Procuring Agency has to pay for the services/items during contract period. SPPRA Rule 49 may please be referred.
- 8. The tender will be considered cancelled if the contract agreement/performance security after due signature are not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period (3 days) on SPPRA website.
- 9. In case financial bids are the same, the successful bidder will be the one who has acquired more marks in the technical evaluation.
- 10. Mode of Transmission will be dual (Landline + GSM).
- 11. The monitoring charges, mentioned at serial No 11 above will be paid on quarterly basis.
- 12. For night guardless 50 branches will be selected & finalized by the Sindh bank from the attached list of branches as annexure "H". Sindh bank ltd has the full discretion to install the guardless equipment among attached list of branches on need basis and / or case to case basis in country wide regions.
- The bidder will provide own response in the guardless branches.
- Police response in the guard less branches will not be acceptable.
- 15. If the bidder who win the tender and is already providing services of Burglar Alarm System in Sindh bank ltd and the same bidder will not charge / claim any annual or quarterly monitoring charges.
- 16. * If the bidder who win the tender but they are not providing the services of Burglar Alarm System in Sindh Bank Ltd and in this case the Sindh Bank will pay annual or quarterly monitoring charges to them and the bidder will take all responsibility of existing burglar alarm system installed in the branches and the existing vendor will be discontinued after signing of new agreement with the winning bidder for guard less branches.
- 17. Certificate to be attached that the branches asked to be guardless are under company's own response force, as any branch mapped to be covered by police response force is not acceptable.

18. Status of Own Response of each branch should be mentioned in the attached list of branches as annexure "H"

auan

Signature & Stamp of Bidder

SIGNATURE MEMBERS PC-ADMIN

Head - Fin Div ..

Head - Admin Div..

Member-IDBL .-

Date:-

17



ATTENDANCE SHEET

FOR SELECTION OF

ply and Installation of Semily - alaung System for might grandley Mankey

S.No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
1	Fearless (fr+)	u5	340 9H	Christin Habi	James
4					

Signature –Procurement Committee Members

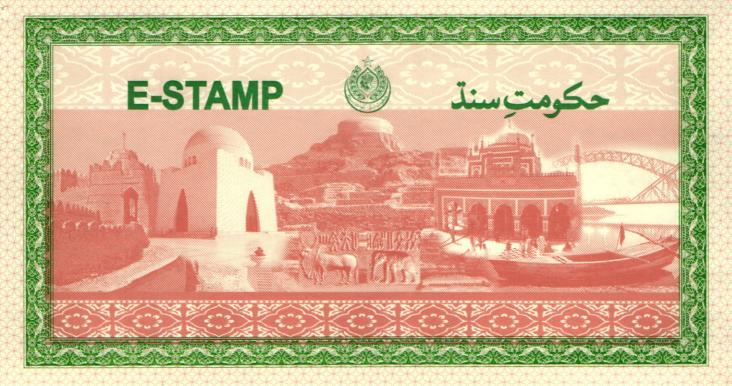
Head of Administration

Chief Financial Officer

Chief Manager (IDBL)

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE)

TYPE OF PROCUREMENT	ADMIN / IT , CONSULTANT / MEDIA
TENDER NAME	Supply & nextallation of Sent ale
TYPE OF TENDER	Supply & Tustallation of Senty alarm System for SINGLE STAGE-TWO ENVELOPE / TWO STAGE-TWO ENVELOPE Mysil quardley Brewile 22 10812016
OPENING DATE	21-108/2029
OPENING TIME	1100 Hours
ATTENDANCE (MEMBER PC)	
יניי	
E. W	
Yr. U	
L.v.	
TENDANCE (REPS. OF BIDDERS)	brhulaun Wash @ Fearler (RY+) ND 67748800/.
,	
. BIDS ACCEPTED FOR EVALUATION	#0/
BIDS CTED	
KS	
	SIGNATURE MEMBERS PC-ADMIN
	Head - Fin Div
	Head - Admin Div. W/A
	Member-TDBL J
	Date:
	The state of the s



SND-0312-329076115612

GoS-KHI-8510C94458D7C2D2

Non-Judicial

: Contract - 15(a)

Description

Principal Contractor : Sindh Bank Ltd [36540087] : Fearless (Pvt.) Ltd [21072477]

Applicant Stamp Duty Paid by : Noman Khan [42000-1549500-9] : Fearless (Pvt.) Ltd [21072477]

Issue Date

: 09-Oct-2024, 12:00:40 PM

Paid Through Challan

: 20248CE92D377EBE

Amount in Words

: Twenty Seven Thousand One Hundred and Twenty One Rupees Only

Rs 27,121/-

Please Write Below This Line

Agreement for Supply & Installation of Security Alarm System for Night Guardless Branches

THIS AGREEMENT is entered into at Karachi, on this the day of OCDBC , 2024

BETWEEN

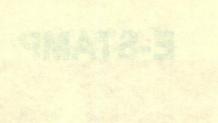
M/s. Fearless Pvt. Ltd , having its principal place of business at House # 9, National Poly Foundation, F-11/4, Islamabad (herein after referred to as "Supplier", which expression shall deemed to mean and include its successors-in-interest and assigns) of the First Part;

SINDH BANK LIMITED, a banking company incorporated under the laws of Pakistan and having its Head office at 3rd Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi-75600, Pakistan. (Hereinafter referred to as "THE BANK", which expression shall be deemed to mean and include its successors-in-interest and assigns) of the Second Part.

WHEREAS:

"The Bank" intends to acquire the services of "Supplier" for Supply & Installation of all necessary equipment for Night Guardless Branches for its 50 Branches and Supplier agrees to provide the following services to the bank, as per tender opening date 22/08/2024, along with Price Schedule mentioned in Financial Proposal which is attached herewith and marked as Annexure-A:







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1) SERVICE:

Supplier agrees to supply and install all necessary equipment as mentioned in tender document at the 50 branches of Sindh Bank locations across Pakistan (the "premises"). Supplier will monitor signals activated by the Equipment. When supplier receives a signal indicating that the equipment has been activated, it will notify by telephone the agency, firm or person specified by the Bank in the Bank Emergency Information Schedule of the existence or cause of the signal. Supplier will also dispatch a Response Force, comprising of security guard(s), to the premises to investigate the cause of the signal and deal with the situation as it shall deem fit. However, supplier Response Force will only be dispatched in a city or area where such Response Force has been deployed to respond to the Alarm Signal, otherwise the area police shall be requested for the same.

The terms and conditions are as follows:

2) TERMS & CONDITIONS:

- i. All terms and conditions of the tender document will remain part of this agreement.
- ii. Supply & installation of equipment will be completed within 30 days after award of contract. If the item is not provided/installed after 30 days issuance of award of contract or purchase order, a fine of Rs.5,000/- per day / per branch will be deducted from the billing. In case of failure to supply & installation equipment at site after 50 days the tender will stand cancelled.
- iii. In the event of the default on the part of the Supplier, in the performance of any condition of the contract/tender or delay in supply of the items even after a lapse of 50 days of the issuance of the award of contract / purchase order, it shall be lawful for the Bank to forfeit the performance security and cancel the whole part of the supply order while cancel the contract with Supplier and the decision of the Bank will be the final and legally binding on the Supplier.
- iv. After activation of the Equipment as confirmed by concerned Branch Manager, and throughout the term of this agreement, the Bank shall pay the annual monitoring service fee as mentioned in Annexure "A" of Rs.31,070/- per annum per system, per quarter basis together with taxes thereon payment shall be made by pay order to supplier.
- v. This Agreement shall be for an initial term of one year and automatically renewed in respect of annual monitoring of the same from year to year thereafter unless either party gives written notice of cancellation to the other party thirty days prior to the end of the initial or any renewal term.
- vi. The Agreement shall be effective from the date of first monitoring (activation of the equipment) in the branch.
- vii. Supplier agrees to maintain adequate inventory of the parts so that the replacement is available within 24 hours, if any fault arises in the equipment supplied during the warranty period. In case the effected part is not available, then the Supplier will provide the backup of the same product/item or better till the resolution of the fault is met, without any extra cost to the Bank.
- viii. The Supplier also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc., up to the place of destination.
- ix. The Bank reserves the right to test/check the equipment to ensure that it is provided as per specification in the tender document. For any discrepancies, at the time of supply or later, the Bank reserve the right to forfeit full performance security and cancel the tender and initiate the process for blacklisting of the Supplier. The decision of the Bank shall be final and binding upon the Supplier.





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- x. Delivery will be made by the Supplier at different locations prescribed by the Bank.
- xi. The cost must include all applicable taxes, installation, labour including delivery charges upto the branches of the Bank on countrywide locations.
- xii. Supplier binds/undertakes that in case of any observation arising in respect of quality/performance of the equipment within the warranty period, the supplier will be liable to address it at his own cost within 24 hours. Non-compliance of the same will result into initiation of a case against the company for non-commitment and forfeiting of performance security or any other action as deemed necessary.
- xiii. Any notice, request or consent required or permitted to be given or made pursuant to this agreement shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the given address.
- xiv. A party may change its address for notice by giving a notice to the other Party in writing of such change.
- xv. The supplier will not assign the job to anyone, except prior written permission from the bank.
- xvi. This agreement is valid for a period of one year commencing from _____ to ____ and may be extended till the supply and installation of all tender items.

3) Warranty

Supplier agrees to provide 01 year comprehensive warranty of the equipment supplied.

4) Payment Schedule:

Bill will only be processed on the basis of following conditions:-

a. Certificate of satisfaction from the Branch Manager.

5) Performance Guarantee:

5% of the total tender amount of will be retained by the Bank as "Performance Security" and will be returned to the supplier after 90 days of supply of complete tender items, includes satisfactory confirmation by the branch managers, where the equipment's have been supplied.

6) Authorized Representative:

Any action required or permitted to be taken, and any document required or permitted to be executed under this agreement by the Bank or the Supplier may be taken or executed by the officials.

7) Termination of Agreement by the Bank:

- a) If the Supplier, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- b) If, as the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days; and
- c) If the Bank, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.
- d) If issued two (2) warning/emails letter by the Sindh Bank for its unsatisfactory current performances to the bidder.



8) Goods Faith:

The Parties undertake to act in good faith with respect to each other's rights under this agreement and to adopt all reasonable measures to ensure the realization of the objectives of this agreement.

9) Settlement of Disputes:

The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.

If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall first complaint redressal committee of the bank and if parties could not reach at amicable situation, then the matter will be referred to the grievance committee of Bank and if matter could not be resolved the matter will be referred for arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

10) Conflict of Interest:

The Supplier shall hold the Bank's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

11) BANK EMERGENCY INFORMATION SCHEDULE:

Prior to or upon completion of activation of the Equipment, the Bank shall provide, the Bank Emergency Information Schedule to the supplier. Any change or addition which the Bank makes to the Bank Emergency Information Schedule shall be in writing and sent to the supplier, which shall become effective from the date of receipt by the supplier of notice of such change or addition.

12) INSTALLATION:

The Supplier will install the equipment as per the schedule asked in purchase order provided the power, PTCL lines and GSM Sims have been made available by the Bank.

The Bank shall not alter or permit alteration of the Equipment without prior approval of the supplier.

The Bank shall not use or treat supplier equipment in any manner that could damage it or cause a malfunction.

13) MAINTENANCE:

The Bank shall immediately notify to supplier of any difficulty or failure in the operation or functioning of the Equipment.



For a period of One (01) year from installation of the Equipment, Supplier or its authorized agents, representative or employees will perform all necessary repair or replacement of the Equipment at supplier expense during normal business hours (Monday to Friday 9 am to 5:30 pm. Saturday 9 am to 1:30 pm excluding holidays) within 24 hours (within city) to 72 hours (outside the city). In failure to do so within the above specified time, 5,000/- rupees penalty will be imposed upon the supplier.

At the expiration of the one year period from installation of the Equipment, Supplier will write last installation date of the equipment in email approvals to Bank's Officials any case related to replacement, new installation or installation after expiry date of the equipment vendor will write last installation date in email approval of the equipment to Bank officials & before shifting of the branch vendor will check old equipment performance & install at new location & if that equipment found faulty or not workable & incase it's under warranty vendor will not charge any amount & replace the equipment. All maintenance of the Equipment including materials, replacement parts, labor and travel expenses shall be payable by the Bank at supplier prevailing rates.

In case of damage to the equipment caused by or arising from accidents, acts of God, unauthorized alteration and/or repairs, sabotage, misuse, tampering or abuse will not be claim in service/equipment warranty.

All repairs or replacement by supplier hereunder shall be performed within a reasonable time of supplier actual knowledge of difficulty or failure.

14) SCOPE OF SERVICES:

The Bank understands and agrees that supplier sole obligations under this Agreement is:

- i. To install and activate the equipment.
- ii. To monitor signals delivered by means of telephone lines and / or other available means of communication.
- iii. To repair or replace the Equipment as set forth hereinabove.
- iv. To notify persons, firms or agencies as specified by the Bank in the Bank Emergency Information Schedule. It is agreed that supplier is only responsible for notifying person, firm or agency specified in the Bank Emergency Schedule and supplier does not promise, represent or guarantee that anyone telephoned by it will respond to the call. The Bank hereby releases supplier, and supplier agents, representative or employees from responsibility or liability for the same.
- v. To dispatch a Response Force to the Premises. It is understood and agreed that Response Force will, subject to conditions beyond its control including but not limited to traffic congestion, endeavor to reach the premises within minimal time of receiving the alarm signal. Supplier does not promise, represent or guarantee that the Response Force will arrive at the premises within any stipulated time of receiving the signal. The Bank hereby releases supplier and supplier agents, representatives or employees from any responsibility or liability for the same.
- vi. The Bank shall not assign the service hereunder without the prior written consent of supplier.

15) LIMITATION OF LIABILITY:

It is agreed that supplier is not an insurer and that supplier fees are not, and cannot be, related to any loss damage, injury or death which might result to any person, for whatever reason, including that hazard or event or the consequence of a hazard or avert. The Bank hereby agrees to release, indemnify and hold supplier agent, representative and employees harmless from any such loss, damage, injury or death.

If supplier or its agents, representative or employees is unable or unwilling to provide the service pursuant to this Agreement; has failed to perform its obligations pursuant to this Agreement; or is found liable by a court for any loss, damage, negligence or otherwise in any way arising from this Agreement, it is agreed that supplier agents, representative or employees total liability under this agreement shall be limited to recovery of not more than one month service fees paid by the Bank under this Agreement. In no event supplier agents, representative or employees be liable for any indirect, special or consequential damages.

16) INDEMNITY:

"Either the parties indemnify and hold each other harmless against any claim, suit loss, cost, expenses, penalty or any award of judgment, damage, injury, death or liability suffered by any party as result other party's wrongful act, neglect of duty, lack of performance, negligence or defective equipment".

17) OWNERSHIP AND INSPECTION

The Equipment shall at all times remain the personal property of the Bank.

The Bank shall allow supplier free access to the Equipment at all reasonable lines for the purpose of inspection and any other purpose contemplated by this Agreement.

18) Confidentiality:

Except with the prior written consent of the Bank, the supplier and its Personnel shall not at any time communicate to any person or entity and confidential information acquired in the course of the Services, nor shall the supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.

19) ACCESS TO REGULATOR.

The Supplier and Bank agree to provide State Bank of Pakistan necessary access to the documentation and accounting records in relation to the supply & installation of security alarm system for night guard less branches, for its 50 Branches and right to conduct on — site inspection, If required.

20) GUARD PATROLLING SERVICE

- a) Patrolling will be carried out on guard less branches @ Rs.8,000/-(inclusive of Taxes) per branch per month.
- b) Supervisors Patrolling at the Premises will commence from the Effective Date.
- c) Patrolling will be made for the Premises twice throughout the tenure of this Agreement every night by 11:00 PM to 7:00 AM.
- d) Patrolling at Premises on holidays will be ensured as per agreed schedule twice visits during day and night.
- e) Management information system\Arm & Disarm report will be sent to designated officers of the Bank on daily basis & upon request when required by Area Office\RGM Office or any other relevant Department from Head Office who requires Arm & Disarm report so vendor can add their email addresses in daily reporting.
- f) At least one dedicated trained duty officer of the Supplier will monitor Night operation/Holidays operation at Control Monitoring System at the Supplier's office at concerned station.
- g) Supplier shall be responsible to validate and check the credentials of its Patrolling staff as per the recommendations and criteria prescribed by Pakistan Banks Association PBA.

- h) In case of any alarm or call generated from any Premises, the Patrolling Team shall immediately rush to the site while Control Room shall notify the Bank on given contact numbers. If response force found armed robbers so in this case they will arrange backup team including Police for joint operation & inform BM, OM & AM for their information.
- i) Supplier shall be responsible to maintain complete one month backup record of all the relevant data and details.
- j) All those guardless branches which could not be armed in the evening for any reason will be visited four times at night.
- k) Patrolling team will visit the location of the Branch to check the safety & security of Branch & ATM.
- I) System generated branch patrolling visit report will be submitted along with monthly patrolling payment invoice.
- m) Patrolling Service is mandatory for guardless branches

Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	Adnan Khalid
First complain if the call is not resolved "within specifiedresponse time" (24 hours)	Landline Phone	021-111-030-030
	Email	Adnan.khan@fearless.com.pk
	Cell	0335-5644434
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	Noman Khan
Second complain, if the call is attended within "SpecifiedResponse Time" and not attended / or the problem stillunresolved even after complaining at Level-1 (48 hours)	Landline Phone	021-111-030-030
	Email	Nomna.khan@fearless.com.pk
	Cell	0333-2161398
LEVEL-3	Name/Designation (CEO of the firm)	Zubair Usman
Third complain, if the call is attended within "Specified Response Time" and not attended /or the problem stillunresolved even after complaining at Level-2	Landline Phone	021-111-030-030
	Email	zubair.usman@fearless.com.pk
	Cell	0333-2143785

Note: Ensure that no column above is left blank

In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

Supplier Signature_

Name Zubair Usman

Designation **Director CMS Business**

Company Name Fearless (Pvt.) Ltd

Faisal, Karachi

Address Office # 313, 3rd Floor, Business

Avenue, Block-6, P.E.C.H.S, Shahra-e-

Stamp:

Witness:

Signature_

Name Noman Khan

Designation Manager Corporate Account

Address Office # 313, 3rd Floor, Business

Avenue, Block-6, P.E.C.H.S, Shahra-eFaisal, Karachi

Customer Signature

Name Answards 37 35 To To

Company Name Sindh Bank Limited Address Federation House, Sindh Bank

Ltd. Head Office, Karachi

Stamp

Witness:

Signature

Name

Designation

Address_

Signature

Name ATHER 1274

Designation Designation Company Name Sindh Bank Limited

Address Federation House, Sindh Bank

Ltd. Head Office Karachi



FEARLESS (PRIVATE) LIMITED



FINANCIAL PROPOSAL

(Supply & Installation of Security Alarm System for Night Guardless Branches)

PRICE SCHEDULE
(Applicable for the year 2024-25)

Name of Bidder: M/S. FEARLESS (PVT.) LTD

me of Bidder: IVI/S. FEAKLESS (PVI.) LID						
Description	Approximate Quantity Required Per Branch	Rate/Unit with Taxes	Amount in Rs with taxes			
PIR – Passive Infrared Detector	5	3,000	15,000			
Door Contact Roller Shutter	2	2,450	4,900			
Electronic Siren	1	1,500	1,500			
Telephone Cable 5 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting	200 meter	230	46,000			
Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting	200 meter	160	32,000			
PVC Channel 1" in feet	350 meter	Already included in Serial #: 4				
PVC Channel 3/4" in feet	350 metet	Already included in Serial #: 5				
Vibration Sensor	4	1,500	6,000			
Magnetic Contact (Surface/Flush)	6	650	3,900			
Monthly Guard Patrolling	Per Month Per Branch	8,000	8,000			
Installation Charges	One Job	8,000	8,000			
*Annual monitoring	One Job (Optional)	29,676	29,676			
Total Amount Per Branch						
Grand Total (154976*50)						
	Description PIR – Passive Infrared Detector Door Contact Roller Shutter Electronic Siren Telephone Cable 5 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting PVC Channel 1" in feet PVC Channel 1" in feet Vibration Sensor Magnetic Contact (Surface/Flush) Monthly Guard Patrolling Installation Charges *Annual monitoring Total Amount Per Branch	Description Description PIR – Passive Infrared Detector Door Contact Roller Shutter Electronic Siren Telephone Cable 5 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting PVC Channel 1" in feet 350 meter PVC Channel 3/4" in feet Vibration Sensor 4 Magnetic Contact (Surface/Flush) Monthly Guard Patrolling Per Month Per Branch Installation Charges One Job *Annual monitoring Total Amount Per Branch	Description Approximate Quantity Required Per Branch PIR - Passive Infrared Detector Door Contact Roller Shutter Electronic Siren Telephone Cable 5 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting Telephone Cable 2 pair (Pakistan Cable or equivalent) including wiring in conduit and Patti fitting PVC Channel 1" in feet Total Amount Per Branch Approximate Quantity Required Per Branch PRate/Unit with Taxes Rate/Unit with Taxes Aloo 2,450 230 Page Page Soon meter Already included in Serial #: 4 Already included in Serial #: 5 Vibration Sensor 4 1,500 Magnetic Contact (Surface/Flush) 6 650 Per Month Per Branch Rate/Unit with Taxes 3,000 Per Month Per Branch One Job (Optional) 29,676			



A Security Services Company



Annexure "B"

SCOPE OF SERVICES

Mechanisms of coverage will be as follows:-

ASSIGNMENT OF COVERAGE

A) Layers of Security

Security Alarm should secured branch through 6 Layers of Security:

1. Layer-1

Secure Branch Perimeter through Contacts

- i) Windows
- ii) Ventilators
- iii) Main Entrance Door
- iv) ATM Room Inside Door
- v) Emergency Exit
- vi) ATM Machine-Door

2. Layer-2

Secure Branch Premises through Pet Immune Motion Detectors

- i) Main Branch Hall
- ii) Inside area of the branch near ATM Room
- iii) Inside area of the branch near Emergency Exit
- iv) Outside area of Vault Room
- v) Outside area of Locker Room

3. Layer-3

Secure Door of Vault & Locker through Contacts

4. Layer-4

Secure inside area of Vault & Locker through Motion Detector

5. Layer-5

Secured Security Alarm Panel through Tamper Switch & Lock

6. Layer-6

Integration of Fire Alarm System / Smoke Detector with Security Alarm System

7. Layer-7

ATM Secured through Security Alarm Device

B. Night Guard less Branch:

- a. Arming/Disarming SMS Notification
 - BM/BOM should receive a SMS Alert upon the arming or disarming of Security Alarm System
 - ii. Security Alarm System Arming/Disarming Report
 - iii. Security Alarm System Provider Company should intimate Sindh Bank authority through a Report which should be submitted at 21:00 hours on daily basis about the Arming/Disarming Status of Alarm Systems installed at Sindh Bank Night Guardless branches.



C. Night Guardless Branch:

- a. SOP upon receiving Alarm Signals in the Alarm Company Monitoring Station from Night Guardless Branches.
- b. Alarm Company dispatch their response force immediately in case of receiving of alarm's signals from Sindh Bank Night Guardless Branches and simultaneously do contact with the branch staff / bank's control room on designated telephone lines/cell numbers of branch/BM/BOMS/Bank's Control Room to inform for receiving alarm's signals from the branch. In case of ALL OK report we complete action and call back response otherwise in case of no contact/doubts/delay, Alarm Company immediately inform Concern Police Station/Madadgar 15 Helpline.

Siren Arrangement.

It should be installed as to be activated after deactivation on close of business hours.





	AMOUNT DEPOSITED	1150	1150
Buyer Record	Company Name	Fearless Pvt Ltd	Total
	S.No	1	